

Maine's Right to Repair Law Information for Dealers

Under Maine law, 29-A M.R.S.A. § 1810, vehicle owners have the right to access their vehicle's mechanical data through a mobile device and to authorize an independent repair facility to access the vehicle's mechanical data to diagnose, repair, and maintain the vehicle. As of January 5, 2025, manufacturers of motor vehicles sold in Maine, including commercial motor vehicles and heavy-duty vehicles having a gross vehicle weight rating of more than 14,000 pounds, that use a telematics system, are required to equip vehicles sold in Maine with an inter-operable, standardized and owner-authorized access platform across all of the manufacturer's makes and models.

As required by Maine law (29-A M.R.S.A. § 1811), the Attorney General has established for prospective motor vehicle owners the accompanying Maine Motor Vehicle Telematics System Notice. Please note that the notice form provides for the prospective motor vehicle owner's signature certifying that the prospective owner has read the telematics system notice.

DEALER OBLIGATIONS: When selling or leasing motor vehicles containing a telematics system, a dealer as defined in Title 29-A, section 851, subsection 2 and a new vehicle dealer as defined in section 851, subsection 9 shall provide the telematics system notice under subsection 1 to the prospective owner, obtain the prospective owner's signed certification that the prospective owner has read the notice and provide a copy of the signed notice to the prospective owner.

Common questions:

Q: Do the Right to Repair telematics requirements apply to heavy-duty vehicles?

A: Yes, the law in relevant part provides “Not later than one year from the effective date of this section, a manufacturer of motor vehicles sold in this State, including commercial motor vehicles and heavy duty vehicles having a gross vehicle weight rating of more than 14,000 pounds, that uses a telematics system is required to equip vehicles sold in this State with an inter-operable, standardized and owner-authorized access platform across all of the manufacturer's makes and models.”

Q: Do I need to keep the customer-signed telematics notice, and for how long?

A: The statute does not specify what dealers must do with the original form after providing the customer with the copy. Dealers may want to consider retaining the original in the event that an issue arises over whether the customer received the notice, and by keeping the original they can prove that they gave the customer the notice. We cannot advise on how long dealers should keep the form.

Maine Vehicle Telematics System Notice

This vehicle includes a “telematics system” as defined under Maine Revised Statutes, Title 29-A, section 1801(6). Under Maine law, you have the right to access the vehicle's mechanical data through a mobile device and to authorize an independent repair facility to access the vehicle's mechanical data to diagnose, repair, and maintain your vehicle.

A vehicle’s telematics system collects information generated by the operation of the vehicle and transmits that information using wireless communications to a remote receiving point where the information is stored or used.

As of January 5, 2025, manufacturers of motor vehicles sold in Maine, including commercial motor vehicles and heavy duty vehicles having a gross vehicle weight rating of more than 14,000 pounds, that use a telematics system, are required to equip vehicles sold in Maine with an inter-operable, standardized and owner-authorized access platform across all of the manufacturer's makes and models. The platform must be capable of securely communicating all mechanical data emanating directly from the motor vehicle via direct data connection to the platform. The platform must be directly accessible by the motor vehicle owner through a mobile-based application and, upon the authorization of the owner, all mechanical data must be directly accessible by an independent repair facility or a licensed dealer limited to the time to complete the repair or for a period of time agreed to by the motor vehicle owner for the purposes of maintaining, diagnosing and repairing the motor vehicle.

“Mechanical data” refers to vehicle-specific data, including telematics system data, generated by, stored in, or transmitted by a motor vehicle and used in the diagnosis, repair, or maintenance of the vehicle. The type of mechanical data available through telematics will vary depending on the vehicle, but can come from sensors on many vehicle parts, such as the airbags, battery, engine and/or motor, transmission, brakes, or tires.

Certification of Notice

Prospective Owner 1

I hereby certify that I have been provided with and read the Maine Vehicle Telematics System Notice on this ____ day of _____, _____.

Name (Printed) Signature

Prospective Owner 2

I hereby certify that I have been provided with and read the Maine Vehicle Telematics System Notice on this ____ day of _____, _____.

Name (Printed) Signature

Make Model and Model Year

Seller Name VIN

Seller Address